

Patient Portal Virtual Visits

Mobile Device

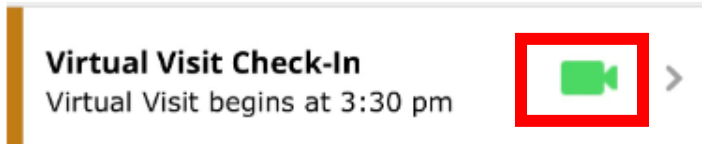
(Video Calling through SGCMH Patient Portal)

Requirements to use:

1. SGCMH Patient Portal Account.
 - a. Click [here](#) to register for a Patient Portal account if you do not have one.
2. Mobile Device with Microphone, Camera, and MEDITECH MHealth Portal App.
 - a. Refer to the [SGCMH Patient Portal App](#) document for app instructions.

Mobile Device - How to use Patient Portal Virtual Visits:

1. Open the **MEDITECH MHealth** app
2. Log into your Patient Portal account at least 15 minutes prior to your scheduled Virtual Visit appointment time.
 - a. Portal Accounts with more than one patient, click **Change Person** to select the one with the scheduled Virtual Visit appointment.
3. Tap the **Green** camera to start the Virtual Visit.



4. Video will start and you will wait until the clinic staff or provider joins.

